



## Kosciusko REMC

### FOR IMMEDIATE RELEASE

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### **Kosciusko REMC announces Marlin Carr as new Customer Service Representative**



WARSAW, INDIANA (January 24, 2012) – Kosciusko REMC is pleased to announce that Marlin Carr (*pictured at left*) has joined the cooperative as a Customer Service Representative. In his new position Carr is responsible for a broad range of member service activities, such as general phone coverage responding to members, assisting members with billing questions and providing support for the cashier area.

“Marlin’s extensive professional experience in utility customer service is a great addition to our customer service team and will greatly contribute to the many services and programs we offer to our members,” said Emily Cowan, KREMC Manager of Marketing and Customer Service.

Carr’s experience includes more than 30 years in customer service-related activities with United Telephone/Sprint. He most recently worked for USIC, a utility locating service. He is a graduate of Warsaw Community High School and has completed multiple business and management training programs and seminars.

Carr and his wife, Kathy, have three children and one grandchild. They reside in Warsaw.

Kosciusko REMC is a Touchstone Energy® electric cooperative serving more than 17,000 members throughout Kosciusko County and into surrounding counties.

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