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 574-267-6331 or 800-790-7362

THE POWER TO LIVE | KREMC.COM



PRE-PAID SERVICE

Using our Pre-Paid Electric Service program is a great way to help make sure you can pay your bill. It is similar to putting gas in your car – you just pay for as little or as much as you think you will need.


- ✓ **NO DEPOSIT**
- ✓ **NO LATE FEES**
- ✓ **NO DISCONNECT/RECONNECT FEES**
- ✓ **NO UNEXPECTED HIGH BILLS**

GETTING STARTED

KREMC members can enroll in the program by opening an account with a minimum initial credit balance of \$50. Then going forward, payments of \$20 or more can be made at anytime.

- Meters are read and the appropriate charge is deducted from the account balance daily at approximately 10:30 a.m. Monthly service charges are prorated and calculated into the daily deduction.
- Members will receive alerts based on the notification options they select through “My Account” on www.kremc.com.
- Accounts with a \$0 balance will be disconnected Monday-Friday (excluding holidays) at approximately 12:30 p.m.

PrePaid service is not available to those members who are enrolled in the budget billing program and those who have a Medical Condition Certificate filed with KREMC



“The flexibility PrePaid offers make sense with our fixed income.”

MONITORING

Members are responsible for monitoring their account to ensure the balance does not reach \$0. The balance can be monitored by logging into the “My Account” area of the cooperative’s website, www.kremc.com. In this same area members can manage their notifications to include daily text and email alerts.

If the balance reaches \$0, disconnection will occur after the member has been alerted through the notification option they selected. A \$50 initial balance will be required to start service again. Please note PrePaid service accounts are not eligible for payment arrangements and energy assistance shall not be applied until received as payment on the member’s account.

Give us a call or stop in to talk more about our Pre-Paid Electric Service program.

OFFICE HOURS: MONDAY THROUGH FRIDAY FROM 7:30AM TO 4PM